

A serene sunset scene over a body of water. The sun is low on the horizon, creating a bright orange and yellow glow that reflects on the water's surface. The sky is filled with soft, wispy clouds, and the water transitions from a deep blue in the foreground to a lighter, shimmering blue near the horizon. The overall mood is peaceful and warm.

*Submission of Release Request
Instruction for Store Door*

GO TO DASHBOARD

The screenshot shows the Safmarine dashboard interface. At the top, there is a navigation bar with the Safmarine logo and links for Quote, Book, Manage, and Track. On the right side of the navigation bar, there are links for Support, English, and a user profile icon labeled PAVAN SHETTY. Below the navigation bar, the dashboard content is displayed. On the left, there is a 'Welcome back, PAVAN SHETTY' message. Below this, there are three main sections: 'Shipment ETA changes', 'Vessel shipments', and 'Self service delivery order (Beta)'. The 'Shipment ETA changes' section shows a table of changes in the last 24 hours, 1-3 days, 3-7 days, and over 7 days. The 'Vessel shipments' section shows 'Departing in the next 7 days' and 'Arriving in the next 7 days'. The 'Self service delivery order (Beta)' section has a text input field for 'B/L number' and a 'REQUEST DELIVERY ORDER' button. On the right side of the dashboard, there is a user profile menu that is open. The menu items are: Dashboard (highlighted with a red circle), My settings, Change customer code, Account management, and Log out. Below the menu items are three buttons: 'VIEW ALL ETA CHANGES', 'VIEW ALL SHIPMENTS', and 'VIEW PENDING TASKS'.

Login to Safmarine.com

If you are not taken immediately to your Dashboard, it can also be viewed from your profile in the menu bar

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Welcome back, **PAVAN SHETTY** Track by shipment binder [TRACK](#)

🕒 Shipment ETA changes

Changes in the last	ETA changed by
24 hrs 0	1-3 days 0
1-3 days 0	3-7 days 0
3-7 days 0	Over 7 days 0

[VIEW ALL ETA CHANGES](#)

🚢 Vessel shipments

0 Departing in the next 7 days	0 Arriving in the next 7 days
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[VIEW ALL SHIPMENTS](#)

📋 Pending tasks

Export tasks (due next 7 days)

[Submit Shipping Instructions](#) 0

[Submit VGM](#) 0

[VIEW PENDING TASKS](#)

Self service delivery order (Beta)

Place delivery order request for a shipment.

B/L number

[REQUEST DELIVERY ORDER](#)

TO GET STARTED

Self service delivery order is located on the bottom left

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Welcome back, PAVAN SHETTY Track by shipment binder Shipment, b/l or container no. TRACK

Shipment ETA changes

Changes in the last		ETA changed by	
24 hrs	0	1-3 days	0
1-3 days	0	3-7 days	0
3-7 days	0	Over 7 days	0

VIEW ALL ETA CHANGES

Vessel shipments

0	0
Departing in the next 7 days	Arriving in the next 7 days

VIEW ALL SHIPMENTS

Pending tasks

Export tasks (due next 7 days)

Submit Shipping Instructions	0
Submit VGM	0

VIEW PENDING TASKS

Self service delivery order (Beta)

Place delivery order request for a shipment.

583044104 x

REQUEST DELIVERY ORDER

BILL OF LADING

Start by entering your Bill of Lading number and clicking REQUEST DELIVERY ORDER

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Release Instructions

Select containers

Select all 1 of 1, "Ready for Submission" containers are selected for Release Instructions.
Note: Only containers with "Ready for Submission" status are selected, others can't be selected.

Request release instructions

Shipment: 583044104

FROM Kolkata, IN 6 July 2019 → TO Mishawaka, US 27 August 2019

Containers	RI Issuance Task Status Details	RI Status
<input checked="" type="checkbox"/> TGHU1843331 20 DRY Machinery or mechanical appliances, new (15504 kg)		

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Release Instructions

This form is for requesting the release or delivery of containers to the consignee (or representative) for the following bill of lading and container(s):

1 Release type 2 Delivery details 3 Additional details 4 Confirmation

Release type

Currently, Merchant Haulage is not available for NAM countries. Please continue with Release Instructions process for the below selected containers.

Shipment: 583044104

FROM Kolkata, IN 6 July 2019 → TO Mishawaka, US 27 August 2019

1 container is selected for Release Instructions

Maersk carrier haulage

Our global intermodal network can take your containers to their destination. With competitive rates, integrated inland haulage managed online could save you time and money.

[Find out more](#)

Continue

RELEASE REQUEST FOR DELIVERY

Within the Release Instructions screen, click on the REQUEST RELEASE INSTRUCTIONS button

All containers are selected by default. Click on CONTINUE to proceed

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Release Instructions

1 Release type 2 Delivery details 3 Additional details 4 Confirmation

Delivery details

Please select carrier haulage details and continue with the Request process for the below selected containers.

Port of discharge: Newark, US (26 Aug 2019, 8:00)

Delivery location: Milwaukee, US (Terminal: 27 Aug 2019, 2:00)

Container details

20 DRY (13304kg)
Machinery or mechanical appliances, new

Delivery address: ABC Warehouse
ABC Warehouse
XYZ Lane
[Edit address](#)

Contact name*: Jiger
Contact phone*: 1234567
Contact e-mail*: jiger@gmail.com

+ Add multi-stop location

Haulage instructions (Optional):
TEST information

[Apply to all containers](#)

[Cancel](#) [Continue](#)

HAULAGE DETAILS

Update haulage details:

- Delivery Trading name & address (mandatory)
- Contact Details of customer (mandatory)
- Any special Haulage instructions

Click on APPLY TO ALL CONTAINERS to copy information to all containers.

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Release Instructions

Release type Delivery details Additional details Confirmation

Delivery details

Please select carrier haulage details and confirm

Port of discharge

Newark, US
11 Jul 2019, 19:00

Container details

20 DRY (7871kg)
Autoparts, car parts, vehicle parts, motorcycle parts, bicycle parts, new

Delivery address

XYZ Warehouse

XYZ Warehouse
ABC Lane

Edit address

Contact name* Jigar

Contact phone* 1234567

Contact e-mail* jigar@gmail.com

Apply to all containers

This container's carrier haulage and address data will be copied to all other containers on this delivery order. Any existing data will be overwritten.

Cancel Apply to all

APPLY TO ALL CONTAINERS

Once all details are updated for a container, same can be copied to all containers, by applying it to all.

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Release Instructions

✓ Release type ✓ Delivery details 3 Additional details 4 Confirmation

Delivery order recipient

E-mail address

When confirmed, the delivery order document will be sent to the email address(es) provided here.

pavandom@gmail.com

+ Add e-mail address

Select payers

Select the parties who should receive invoices for the delivery and import services

Destination charges	No payer selected	Select payer	<input type="checkbox"/> Use for all	Clear
Import demurrage and detention	No payer selected	Select payer		Clear

Cancel Confirm

Please ignore payment feature here

PROVIDE ADDITIONAL DETAILS

Update additional details:

- Email will automatically populate. Please edit if required.
- Once all details are provided, CONFIRM the request which will be instantly received by our Delivery team.

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Release Instructions

✓ Release type ✓ Delivery details ✓ Additional details 4 Confirmation

✓ Your request has been submitted

Thank you for your request

We will be in touch to clarify any questions we may have and confirm pricing, if necessary. You and your requested recipients will receive the confirmation within 24 hours.

If you need to review your input or make a change, you can always do this in the [self-service overview](#). Your case number is 1908-97266571.

Next step

Go to Shipment Binder

All information about your shipment in one place.

Shipment binder

DELIVERY ORDER CASE CREATED

Your case is now with the Delivery team in one of our Safmarine offices.

Your case number can be used for any further communication

You can view your cases at anytime via the Support link in the top menu

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Support

MY CASES CREATE CASE SEARCH FOR HELP CONTACT US

Search your case numbers

Filter

Displaying 1-1 of 1

Case number	Date created	Category	Description	Status	
1908-97268571	07 Aug, 2019 22:09	Cargo/Container	Bill of Lading: 711002565 (Port of discharge: Newark, United States) Delivery location: Livonia, United States	Open	VIEW CASE

SUPPORT VIEW

All cases can be viewed under the Support tab