

The Safmarine logo is written in a white, elegant cursive font against an orange background.A photograph of a sunset over the ocean, with the sun low on the horizon, casting a warm orange glow across the sky and water. The text 'Together we go places' is overlaid in white cursive.

Together we go places

Dear Valued Customer,

We remind you that Shipping Instruction (SI) deadlines are available on www.safmarine.com

Any shipments not meeting these Shipping Instructions (SI) deadlines may result in containers not loading and customers may be penalized for the late documentation accordingly.

With the various deadlines applicable for Shipping Instructions (SI), kindly ensure your Shipping Instructions (SI), is submitted prior to the expected time of vessel departure (ETD). To assist you in this regard, Customer Service will prompt customers on outstanding Shipping Instructions (SI) at 1-day prior estimated departure (ETD-1).

If documents are received on, or after, the deadline of expected vessel departure (ETD), the surcharge of \$200 may be invoiced. This Late Documentation Fee for Export is to cover additional administration costs when we receive relevant Shipping Instructions (SI) after the specified cut-off time for the shipment.

We thank you for your partnership and cooperation in this regard. We ask you to please reach out to any of our Customer Experience Partners for any other information you may need, alternately www.safmarine.com

Best regards

Safmarine

Together we go places

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