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29 February 2016

Extension Process for Delivery Orders, UAE

Dear Valued Customer,

With reference to the earlier communication on the Delivery Order extension process, we would like to advise you that **we will not be accepting any over the counter exceptions effective 1 March 2016.**

Below is a step by step guide to extend your shipments delivery orders at your convenience.

1. Send an email to uaereldel@maersk.com
2. On the email, mention the subject as "Delivery Order Extension" to enable us to promptly action your emails.
3. In the email, please provide the required Bill of Lading numbers and the container numbers with the date that needs to be extended using the below format.

B/L Number	DO Number	Container Number	Date Required

You will get a reply with the required detention charges.

Please note that these charges would be applicable as of that day and the payment process needs to be done on the same day. The charges will increase if payments are made the next day.

4. Payments can easily be made via bank transfers, bank over the counter deposit or cash deposit machines. Account details are as below:

Beneficiary Name: Maersk Kanoo (Emirates) LLC, P.O. BOX: 50720, Dubai, U.A.E.

Account Number: 01-4139038-02 (AED & USD)

Bank: Standard Chartered Bank, P.O.Box: 999, Dubai, U.A.E.

Safmarine UAE,
Address: Safmarine Container Lines, Dubai, UAE, PO Box 65576,
Telephone: +971-43326800
Web: www.safmarine.com

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IBAN: AE200440000001413903802 (AED) & AE790440000101413903802 (USD)
Swift Code: SCBLAEADXXX

Once the payment is made, please send the telegraphic transfer (TT) copy or copy of payment proof to **DUAEPAY@maersk.com** while keeping uaereldel@maersk.com in copy.

5. For extending the delivery order shipments from embargoed countries, bank details are as below:

Beneficiary Name: MAERSK KANOO (EMIRATES)-L.L.C

Account No: 1-774909-5

IBAN no: AE020500000000017749095

Bank Name: Abu Dhabi Islamic Bank

Address: Al Bateen Branch, Baynunah Street, Al Bateen, Near Inter-Continental Hotel, UAE

Swift Code: ABDIAEAD

Once the payment is made for the embargoed shipments, please send the telegraphic transfer (TT) copy or copy of payment proof to **GLBOFACTEAM@maersk.com** while keeping uaereldel@maersk.com in copy.

After receiving your details and once all the charges are fully paid, you will receive the receipt and delivery order extension confirmation **within 1 hour's time**. If the charges are paid incorrectly, then you will receive a revert from us, requesting you to make the payment corrections.

For any queries related to the above process, please contact us on +9714-3045335.

Cut-off time for daily transactions: 4:30 PM

For more information, please contact your local Safmarine representative.

Kind Regards,
Safmarine

Safmarine UAE,
Address: Safmarine Container Lines, Dubai, UAE, PO Box 65576,
Telephone: +971-43326800
Web: www.safmarine.com

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