

Simple Claim Process

Benefits per package

Package	Coverage
 Dry Starter	Up to 15,000 USD
 Dry Base	Up to 30,000 USD
 Cool Standard	Up to 12,000 USD

- Dedicated claim handling team
- Two weeks from submission to resolution
- Simplified document requirements*
 - » Commercial Invoice
 - » Packing list
 - » Letter of Protest, including claim amount breakdown
 - » Colour photos
 - » Surveyor report for sustainable claims**

Package	Coverage
 Dry Plus	Up to 60,000 USD
 Dry Extended	Up to 120,000 USD
 Cool Advanced	Up to 36,000 USD

- Dedicated claim handling team
- Two weeks from submission to resolution
- Simplified document requirements*
 - » Commercial Invoice
 - » Packing list
 - » Letter of Protest, including claim amount breakdown
 - » Colour photos
- Maersk appoints a surveyor in case of claims**

* We reserve right to request additional documents for special cases

** Surveyor will be appointed if required to make settlement